

### Overcrowding

Applicants living in overcrowded accommodation (in need of one additional bedroom)

### Armed or Reserve Forces

Applicants from the Armed Forces and due to be discharged within the next 12 months or who have left the Forces within the last 5 years. This will also include serving or former members of the Reserve Forces who need to move because of a serious injury, medical condition or disability sustained as a result of their service.

### Intentionally Homeless

Applicants who have been found to have become homeless intentionally by Wiltshire Council's housing options team.

### Sheltered Accommodation

Applicants aged 55 or over who have been identified as benefiting from sheltered accommodation or who have an identified support need that would be best met in supported accommodation.

### Extra Care

Applicants who would benefit from being accommodated in an Extra Care scheme. Applicants would need to be assessed by social care as having a care need that can best be met by a placement in a scheme.

## Open Market Register

Applicants not assessed as having a need for social housing will be eligible to join the open market register to express their interest in other housing options throughout Wiltshire, including low cost home ownership or shared ownership schemes.



# Choice based lettings

## How your banding is worked out

## Contact us

Homes4Wiltshire

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Trowbridge, Wiltshire  
BA14 8JN

Tel: 0300 456 0104

Information about Wiltshire Council services can be made available on request in other languages including BSL and formats such as large print and audio.

Please contact the council by telephone 0300 456 0100, or email [customerservices@wiltshire.gov.uk](mailto:customerservices@wiltshire.gov.uk)

Homes4Wiltshire  
Allocating affordable housing across Wiltshire

Wiltshire Council  
Where everybody matters

## Banding categories

Banding is the way in which the Homes4Wiltshire team decides what priority a customer has for re-housing. The banding structure consists of 4 bands – 1 to 4, as well as an Open Market Register in which customers can express an interest in alternative forms of housing. The table below highlights the banding structure detailing the reasons why a customer may be placed in a specific band.

Band	Active applicants (eligible to bid)
1 - Urgent	Statutory requirement, priority move on, urgent medical or welfare need
2 - High	Under occupation and suffering financial hardship, social care priority
3 - Medium	No fixed abode/insecurity of tenure, temporary accommodation, supported accommodation, seriously overcrowded, medical or welfare need, other statutory requirements, under occupation in social housing
4 - Low	Lacking or sharing facilities, overcrowding, Armed Forces or Reserve Forces, intentionally homeless, sheltered accommodation

## Banding definitions

### Band one

#### Statutory requirements

Applicants who meet the statutory requirements of being accepted by Wiltshire Council as homeless under Part VII of the Housing Act 1996 or who are living in Wiltshire and have been assessed as statutorily overcrowded or lacking 3 bedrooms. Applicants living in a property assessed by the private sector team in accordance with the Housing Health & Safety Rating System (HHSRS) as being sufficiently serious that a prohibition notice would be appropriate.

Referrals from both Adult and Children's Services will be considered under this band where it is identified that a corporate duty exists and it is demonstrated that an allocation will prevent a residential placement or a placement out of the Wiltshire Council area.

#### Move on

This applies to applicants in supported accommodation in Wiltshire where there is a move on protocol in place. The Applicant must have been assessed as ready to move on into independent living and be in priority need under the Housing Act 1996 Part VII.

#### Urgent medical or welfare need

Applicants who are ready for discharge from NHS funded facilities named in the hospital discharge protocol and who are lacking adapted or stable accommodation as part of their recovery plan. Applicants who already have accommodation but their health or social care needs are so severely compromised that their condition is likely to be life threatening. Applicants at imminent risk of harm to their wellbeing would need to demonstrate that their detriment was significant and exceptional.

### Band two

#### Under occupying and suffering financial hardship

This applies to any working age, social sector household currently living in Wiltshire who are under-occupying by 2 or more bedrooms and would suffer financial hardship if they remained in their existing home.

#### Social care

Applicants who have been approved to adopt or foster a child and who need to move to a larger property in order to do so. Support for these banding awards comes in conjunction with colleagues in social care.

### Band three

#### No fixed abode/insecurity of tenure

Applicants who have no fixed accommodation or who are under a written legal notice to leave their accommodation where this has been verified by a Housing Options Adviser. This will include armed services applicants who have insecurity of tenure, having been served with a 93 day notice to leave quarters.

#### Temporary accommodation

This applies to applicants currently residing in temporary accommodation provided by Wiltshire Council under Part VII of the Housing Act 1996 and who are awaiting a decision on their homeless application.

#### Supported accommodation

This applies to applicants in supported accommodation or inappropriate residential care in Wiltshire. The Applicant must have been assessed as ready to move on and a report provided to this effect. Applicants will not have been assessed as being in priority need as defined by the Housing Act 1996 Part VII.

#### Seriously overcrowded

Applicants living in overcrowded accommodation and lacking 2 bedrooms.

#### Medical or welfare need

Applicants whose health or welfare, or that of a member of their household, is impaired by remaining in the accommodation currently occupied. Banding will be considered where it is demonstrated that a move will prevent a significant deterioration in an applicant's functional, mental or social wellbeing and the current accommodation is the primary contributory factor.

#### Under occupation in Social Housing

Households who are currently living in social housing in Wiltshire and under occupying by one or more bedrooms and willing to move into a smaller home in line with the bedroom standard will be considered.

#### Other statutory requirements

Any applicant owed a full housing duty by any other housing authority will qualify under this banding with corroboration from the relevant authority.

Applicants who need to move in order to give or receive care or be able to access specialised medical treatment that is only accessible through a move.

### Band four

#### Lacking Facilities

Households lacking either a bathroom, kitchen or inside WC

#### Sharing Facilities

Applicants sharing facilities (eg. kitchen, bathroom or toilet) and who have no security of tenure to live in their current accommodation.